



VACANCY - 2255

REFERENCE NR	:	VAC01068/25
JOB TITLE	:	Consultant: Functional Application Support
JOB LEVEL	:	D1
SALARY	:	R 558 347 – R 837 521
REPORT TO	:	Senior Manager: Functional Application Support
DIVISION	:	ADM: Exec Apps Development & Maintain
DEPT	:	Transversal and Unique Systems
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To provide Functional Application Support services related to specific clients and application systems according to service elements as specified in the applicable service level agreements

Key Responsibility Areas

- To ensure a Financially stable environment
- Provide Business Advisory Services
- Oversee and Provide Functional Application Support service
- Implement functional system enhancements / changes in accordance with client request
- Provide Integrated Management information support solutions to clients and management; and
- Pro-actively manage risks that might affect SITA's performance and delivery to clients.

Qualifications and Experience

Minimum: 3-year bachelor's degree or National Diploma in ICT (NQF Level 6).

Experience: A minimum of 5-6 years of experience in the ICT Services/industry in functional application support. Must have knowledge of Microsoft 365, PowerApps, Power BI, and dashboard data analysis. These capabilities will be considered an advantage.

Technical Competencies Description

Good understanding of the client business. (Business processes, policies and/or business operations). Business Process Management (BPM). Software integration testing, system integration testing, user acceptance testing and implementation of acceptance testing procedures. Understanding of enterprise business systems. ICT strategies and development of operational plans. Good ICT industry exposure wrt Application development / support trends (new/unusual/ground-breaking solutions). Software configuration/release management principles. System implementation methodologies. managing ICT Projects. Master data management. Information management. People management. Financial management. Customer Relationship management. SITA Internal processes. Functional

Support Methodologies. IT Security standards and practices. Service management principles. ITIL, COBIT, CMMI, QuEST, ISO Standards. URS Development. Interface management.

Technical Competencies: Application Maintenance and Support.

Leadership Competencies: Collaboration; Communicating and Influencing; Honesty, Integrity and Fairness; Innovation; Planning and Organising; Creative Problem Solving; Responding to Change and Pressure; and Strategic Thinking.

Interpersonal/behavioural competencies: Active listening; Attention to Detail; Analytical thinking; Continuous Learning; and disciplined.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 15 April 2025

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant`s documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.